



# Certified, Convenient, Carefree.

Prologis Forklifts [FAQs](#)

## Frequently Asked Questions

### Q: What options are available/ what do you offer?

**A:** We offer a high quality product assortment through trusted partners, including:

- New & Used (preconfigured) options for faster delivery at competitive rates
- Purchase & Lease options
- Maintenance & Repair
- Wide Range of Materials Handling Equipment:
  - 3 & 4 Wheel Electric / Diesel and LP
  - Forklift Trucks
  - Reach Trucks
  - Very Narrow Aisle Trucks
  - Platform Trucks and Tractors
  - High Lift / Double Stacker Trucks
  - Low Lift Pallet Trucks
  - Tugger Trains
  - Pallet Trucks
  - Order Pickers and more

### Q: How do I find the right solution?

**A:** We will review available preconfigured options together to see if these work for your specific operational needs. If they don't, then we can always have a custom solution developed to meet your exact requirements.

If you want to drive-down energy costs, improve safety and efficiency and create a more pleasant working environment for your employees, then please get in touch with your Prologis contact person.

**PROLOGIS.ES/PROLOGIS-ESSENTIALS**

### Q: What does the order process look like and how long will it take?

**A:** When a preconfigured option is suitable for your setup:

- We will request that our forklift partner sends you a proposal within 72 hours
- You can then place your order directly with them
- Delivery takes approximately 12 – 16 weeks
- If needed - preconfigured, short-term rental options are available during your order period. These are typically delivered within 1-2 weeks when in stock.

### Q: Which partners do you work with?

**A:** We continually look for partners who can ensure a best-in-class offering. Through this type of partnership we can offer broad solutions for your specific materials handling needs. Our current forklift partners are:

- STILL, a leading and globally integrated, full-line forklift manufacturer.
- Doosan (UK only)

### Q: How do you select partners?

**A:** For partner selection we look at the following criteria: ability to provide competitive pricing, speed to solution, service, convenience and reliability. Our partner STILL provides scale, reliability and over 100 years of proven performance. They have 7 manufacturing operations in 5 countries, a strong dealer network, presence in the areas where our customers do business and pride themselves on top level customer service.